

1 **SECTION 2: CUSTOMER OPERATIONS/OPERATING COSTS**

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- 3 **Q. Reference: NLH-NP-036**
- 4 **a) What was Newfoundland Power’s three-year average for travel expenses from**
- 5 **2017 to 2019 prior to COVID-19 restrictions?**
- 6 **b) What was Newfoundland Power’s three-year average for training costs from**
- 7 **2017 to 2019 prior to COVID-19 restrictions?**
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- 9 **A. a) Table 1 provides the requested information.**

**Table 1:
Travel Expenses
2017 to 2019
(\$000s)**

	2017	2018	2019	Three-Year Average
Travel	1,195	1,077	1,089	1,120

- 10 **b) Table 2 provides the requested information.**

**Table 2:
Education and Training Expenses
2017 to 2019
(\$000s)**

	2017	2018	2019	Three-Year Average
Education and Training	329	379	418	375