1 **Section 2: Customer Operations/Operating Costs**
2
3 **Q.** **Volume 1, Section 2, page 2-2, line 23. Please provide a breakdown of customer**
4 **connections by each rate class of service since 2013 and forecasted to 2026.**
5
6 A. Attachment A provides the requested data.

Newfoundland Power Inc.
Customer Connections
2013 to 2026F

Newfoundland Power Inc.
Customer Connections
2013 to 2026F

Year	Domestic	General Service[1]	Total
2013	4,662	618	5,280
2014	3,783	525	4,308
2015	3,286	500	3,786
2016	2,995	533	3,528
2017	2,713	558	3,271
2018	2,227	554	2,781
2019	1,914	465	2,379
2020	1,726	336	2,062
2021	2,025	423	2,448
2022	2,268	378	2,646
2023	2,050	322	2,372
2024F	1,693	293	1,986
2025F	1,573	273	1,846
2026F	1,452	252	1,704

[1] General Service customer connections are assigned to a rate class of service (#2.1, #2.3 or #2.4) based on their demand during first meter reading. General service customers may move from one rate class to another depending on changes in billing demand.