NP 2025-2026 General Rate Application

Undertaking - #9

Filed: 2024-06-28 Board Secretary: JG

U-09

Undertaking: Newfoundland Power

NP 2025/2026 GRA

Q. Reference: Transcript, June 27, 2024, page 41, lines 15 to 22.

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Newfoundland Power to give a breakdown of Other Company Fees for 2026F in PUB-NP-022, Attachment A.

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Table 1 provides a breakdown of other company fees for Information Technology in the A. 2026 forecast.

Table 1: **Other Company Fees** 2026 Forecast - Information Technology (\$000s)

Description	2026F
Cybersecurity ¹	312
CIS Managed Service ²	250
External Support ³	227
Gartner Subscription ⁴	52
Asset Management ⁵	50
Pole Database Management Fee ⁶	42
Security Review and Server Support ⁷	34
Total	967

The Company has engaged a third party for its security information and event monitoring to provide 24/7 monitoring of its systems to reduce the Company's cybersecurity risks. See the response to Request for Information PUB-NP-141.

Newfoundland Power has engaged a third party with the required expertise for operational management of the Company's new Customer Care & Billing System ("CIS"). See the response to Request for Information NLH-NP-112.

Third-party support to assist with increased volume of internal technology support requests received by the Technology Service Desk support teams and other application support.

Third-party service used to assist IT professionals with advice and guidance regarding technology investment decisions for organizations.

A consultant was engaged to support the Company in assessing a new asset management system beginning in 2023. See the response to Request for Information PUB-NP-141.

Annual Pole Database Management fee outlined in the Bell Aliant Joint-Use Pole Agreement.

Third-party support to provide data protection services.