



NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES
120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

NOTICE
March 18, 2020

Board of Commissioners of Public Utilities
COVID – 19 Response

Please be advised that the Board has enacted its Business Continuity Plan to address the COVID-19 pandemic. The safety of our employees, stakeholders, their families and the public is important and must be protected.

Until at least **April 1, 2020** Commissioners and staff will work remotely from their homes to minimize personal interactions. The Board will re-evaluate its Business Continuity Plan at that time, or before if necessary.

While the Board will continue to function, operations will transition from normal operations to a focus on maintaining critical services. Applications can still be submitted to the ito email account (ito@pub.nl.ca). Paper copies are not required at this time. If an application is of a critical nature or has any time sensitivity, the Board expects that this will be identified by the filing party.

Scheduled and routine filings can also be submitted electronically to the ito email account. Again, paper copies are not required at this time. If a filing party has an issue with any scheduled filing date, or if there are any questions or concerns in relation to the above, please contact the Board Secretary, Cheryl Blundon (cblundon@pub.nl.ca) or the Director of Regulatory and Legal Services, Jacqueline Glynn (jglynn@pub.nl.ca).

While our employees are working remotely, responses to inquiries may be shortly delayed.

Cheryl Blundon
Director of Corporate Services and Board Secretary